

Ready When You Are

Reviewing your account information has never been easier

CONVENIENT

My Account allows 24/7 access to account information

SECURE

All account information is stored on a secure server

GET STARTED

To create an account, visit www.nhrs.org and click on *My Account*

1) What is *My Account*?

My Account is an online service of the New Hampshire Retirement System (NHRS), where members can access instant and secure personal pension benefit information.

2) How do I access *My Account*?

My Account is available through the NHRS website. Members may visit: <https://www.nhrs.org/>

3) What if I need assistance creating an account or using *My Account*?

NHRS has prepared online documentation including "How to Create an Account" and "My Account User Guide", both of which can be accessed through the member *My Account* homepage. Once logged into *My Account*, members may also access the online Help feature.

Members may also call NHRS toll free at 1-877-600-0158 from 8 a.m. to 4 p.m., Monday through Friday, or email info@nhrs.org.

4) What can I do in *My Account*?

As an active member you can view:

- Summary and Account Balance Information
- Demographic Information (e.g. address, phone number, email)
- Nominated Beneficiary Information
- Member Annual Statements

Active members may also:

- Estimate future retirement benefits

5) What about security?

NHRS uses Secure Sockets Layer (SSL) encryption to ensure your information is protected and transmitted securely.

6) What if I forget my password or username?

Please use the "Forgot your Password?" or "Request a Username" features of *My Account*. Refer to the "My Account User Guide" for additional information.

